



Community Health Navigator

Full-Time Permanent 1.0 FTE (37.5 hours/week).

Reporting to the Community Health Navigator Supervisor, Clinical Manager or designate, the Community Health Navigator supports the delivery of Primary Care Services in the family practice clinic setting. The Community Health Navigator works collaboratively with Edmonton O-day'min Primary Care Network (EOPCN) family physicians and other interdisciplinary team members to help patients with chronic diseases (e.g. diabetes, kidney disease, heart disease, lung disease, etc.) navigate access to health care and other resources available in their communities.

KEY RESPONSIBILITIES & DUTIES

- Support patients through regular, patient-centered follow-up, including home visits to engage and empower patients
- Identify appropriate and credible resources responsive to patient needs taking into consideration culture, language, reading level, and health literacy
- Coordinate patient care between multiple health and social providers within the EOPCN catchment area and leverage PCN programs and services
- Taking into account patient's values, preference and circumstance, support the development of patient-centered goals
- Demonstrate responsiveness to patient needs within scope of practice and professional boundaries
- Provide appropriate patient education in the community
- Integrate with the clinic team and serve as liaison between clinics and patients

QUALIFICATIONS:

Please note that all candidates for the above position must have:

- Ability to demonstrate community involvement (formal or informal) that reflects strong ties to local community
- Experience working with different groups and backgrounds
- High school diploma
- Strong desire to help and connect patients with the community
- Strong community links within Edmonton O-day'min PCN catchment area
- Willingness to learn health care terminology
- Understanding of the health care and social resources available in Edmonton
- Multi-cultural competence

- Organizational and prioritization skills
- Training in Mental Health First Aid, ASIST or NVCI
- Multilingual skills: Fluency in multiple languages is an asset
- Familiarity with medical terminology
- A Criminal Record/Police Information Check with Vulnerable Sector check
- Valid driver's license and access to a vehicle as some travel is required

APPLY TODAY

The EOPCN offers a competitive compensation package with comprehensive benefits, opportunities for continuing education and career growth, and an outstanding work environment.

Please submit your resume and cover letter by email to: jointheteam@eopcn.ca (Attn: Anisha)

POSTING EFFECTIVE: until a suitable candidate is found.

We thank all candidates in advance for their applications, however, only those being selected for an interview will be contacted.