



## Complex Care Chronic Disease Management Clinical Practice Lead

### Permanent Full Time 1.0 FTE (37.5 hours/week)

Join our dynamic team at Edmonton O-day'min PCN (EOPCN) as the Clinical Practice Lead in Complex Care and Chronic Disease Management. Reporting to the Clinical Program Manager, you will play a crucial and collaborative role within our centralized clinical team.

As the Clinical Practice Lead, working alongside the Clinical Program manager, you will contribute to the development of innovative clinical training tools and oversee onboarding training, ensuring our healthcare providers specializing in Chronic Disease Management (CDM) — including Nurses, Dietitians, Pharmacists and Exercise Specialists — are equipped with the latest knowledge and skills to support clinical practice in alignment with EOPCN practice standards. Your role will also involve facilitating ongoing education to continually enhance our team's capabilities.

You will work closely with the Clinical Program Manager to integrate EOPCN employees into centralized CDM programs, leveraging your extensive experience in primary care. Specializing in supporting patients with chronic diseases, multimorbidity, and complexity (such as Diabetes, Hypertension, COPD, Arthritis, and pain management), you will champion evidence-based practice and patient-centered care principles.

We are looking for a dynamic individual who thrives on change management, excels in facilitation, possesses robust clinical expertise and is proficient in computer software. Strong communication skills, organizational skills, and the ability to build strong relationships with our staff and stakeholders is essential to excel in this role.

If you are passionate about making a meaningful impact in healthcare and thrive in a collaborative environment, we invite you to apply and be part of our dedicated team advancing primary care at EOPCN.

### KEY RESPONSIBILITIES & DUTIES

#### Recruitment and Onboarding Training Support:

- Organizes orientation and drafts learning plans for new clinical team members.
- Conducts Electronic Medical Record (EMR) training and ensures role-specific data entry training for evaluation purposes.

#### Ongoing Role Support, Coaching, and Professional Development:

- Provides coaching, feedback, and support on clinical practice; adjusts learning plans as needed.
- Assists in achieving role competencies and provides progress feedback.

- Identifies staff learning needs and collaborates on professional development opportunities.
- Maintains staff education database and ensures ongoing certifications and documentation.

Program Development and Standards:

- Contributes to the development of EOPCN clinical practice policies and procedures.
- Supports student placements and arranges job shadowing and coaching opportunities.
- Promotes awareness and adherence to clinical policies and standards.

Relationship Management:

- Models EOPCN values and prepares clinical teams for seasonal projects.
- Maintains positive relationships with EOPCN partner physicians and clinics.
- Creates awareness of EOPCN programs and services among stakeholders.
- Ensures healthy workplace environments and collaborates with other Primary Care Networks and external agencies.

## QUALIFICATIONS:

### Education:

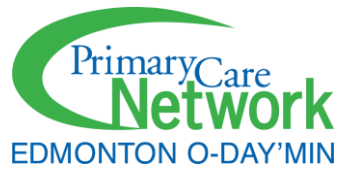
- Registered Nurse or Registered Pharmacist with a Bachelor's Degree (minimum) or Master's in a relevant discipline.
- Must be in current registration with the Alberta College of Registered Nurses (CARNA) or Alberta College of Pharmacists (ACP).
- Certification as a Diabetes Educator (CDE), Certified Tobacco Educator, or Certified Geriatric Nurse or Certified Geriatric Pharmacist is advantageous.

### Experience:

- Chronic Disease Management and Case Management experience
- Adult education or clinical education with group facilitation experience
- Knowledge of primary care with clinic or PCN experience
- Electronic Medical Records (EMR) experience
- Strong understanding of chronic disease management and health promotion principles
- Familiarity with policy and procedure development (asset)
- Change management experience
- Understanding of the healthcare system in Alberta, particularly Edmonton Zone
- Excellent communication and relationship-building skills
- Solutions-focused with a positive attitude
- Ability to work both autonomously and in teams
- Demonstrated presentation and group facilitation skills, including PowerPoint
- Proficiency in retrieving evidence from various sources
- Computer software proficiency (MS Word, Excel, Outlook, PowerPoint)
- Criminal record check with a vulnerable sector check is required

## APPLY TODAY

The EOPCN offers a competitive compensation package with comprehensive benefits, opportunities for continuing education and career growth, and an outstanding work environment.



Please submit your resume and cover letter **specifying your relevant experience** by email to:  
[jointheteam@eopcn.ca](mailto:jointheteam@eopcn.ca) (Attn: Kelly)

**POSTING EFFECTIVE** until a suitable candidate is found.

We thank all candidates in advance for their applications, however, only those being selected for an interview will be contacted.